

Holly Wandel

Exhibit G

From: Rachel.Allen@uspto.gov
Sent: Wednesday, December 17, 2003 11:41 AM
To: Holly Wandel
Subject: Processing Procedures for the Enclosed Customer Number Upload Report

Processing Procedures for the Enclosed Customer Number Upload Report

The attached report is the result of processing the Customer Number spreadsheet(s) you submitted. Your spreadsheet(s) designates your customer number as your correspondence address and/or practitioners of record and/or fee address for all serial numbers and/or patent numbers listed on the spreadsheet(s). If you submitted more than one spreadsheet, we will sometimes combine the data into a single file so that only one report is printed. When files are combined into a single report, it will be noted on the first page of your copy of the report.

The first part of the enclosed report lists serial numbers and/or patent numbers of applications and patented files not updated with your customer number. The reason for not updating is also provided, e.g., "Filing date error - Excel Date 11/01/95 PALM date 11/21/95". If the PALM date is blank, this means that your application is still being processed by the Office of Initial Patent Examination and has not been released. Once you receive your official filing receipt for this application, you may resubmit it on a spreadsheet.

Please review this part of the report and determine if the information you provided is incorrect. If yes, correct the information and **submit a spreadsheet containing only those serial and/or patent numbers in error**. We can no longer accept Customer Number spreadsheets via e-mail. The customer number spreadsheets **MUST** be submitted via diskette accompanied by a cover letter signed by an attorney with a registration number associated with the customer number. Mail your spreadsheet to:

Mail Stop EBC
Customer Number; Commissioner for Patents; P.O. Box 1450
Alexandria, VA 22313-1450

Unless corrections are made, serial numbers and/or patent numbers listed on the error report will continue to be associated with the last available correspondence and/or fee address(s) and or associated registration numbers on file.

The second part of this report lists applications and/or patented files updated with your new customer number information. For each updated file listed, the first line of the previous correspondence address is provided. If this looks unfamiliar, it may be that you have updated your customer number to a file belonging to someone else. It is extremely important to immediately notify the USPTO when errors are found. Otherwise, correspondence for file(s) belonging to someone else will be mailed to your customer number address. Please provide, in writing, the following information: A statement that the serial numbers and/or patent numbers were updated with your Customer Number in error. For each application or patented file updated in error, list the Serial Number and/or Patent Number, Issue Date and/or Filing Date, your customer number and the name and phone number of someone to contact in case there are questions. Send this information to the same address listed above.

If you submit another spreadsheet, please do not include any commas (,) or slashes (/) as part of the serial number or patent number. Do include the series number as part of the 8 digit serial number. Also, for now, we cannot accept PCT serial numbers in the customer number program. Please do not resubmit any PCT's included in the error report. Continue to submit individual letters for each PCT file when you have a change of correspondence address and/or fee address.

If you have any questions, please call the Patent Electronic Business Center at (703) 305-3028 or at our Toll Free Number: 1-(866) 217-9197. Thank you for your help and support of the Customer Number Program.

Regards,

Rachel Allen

United States Patent and Trademark Office
Patent Electronic Center
Phone: 866.217.9197
Fax: 703.308.2840
el.allen@uspto.gov

CLARK & ELBING LLP
101 FEDERAL STREET
BOSTON, MA 02110
UNITED STATES

APPLICATION NUMBER	PATENT NUMBER	FILING DATE	PATENT DATE	CORRESPONDENCE ADDRESS	PRACTITIONER OF RECORD	FEE ADDRESS
08834666		06/19/01	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 06/19/01 PALM DATE = 04/01/97						
08834705		11/08/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 11/08/00 PALM DATE = 04/01/97						
08841089		12/27/99	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 12/27/99 PALM DATE = 04/29/97						
08857076		08/03/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 08/03/00 PALM DATE = 05/15/97						
08860397		10/09/95	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 10/09/95 PALM DATE = 12/05/97						
08864785		07/07/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 07/07/00 PALM DATE = 05/29/97						
08891600		04/24/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 04/24/00 PALM DATE = 07/11/97						
08902615		10/12/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 10/12/00 PALM DATE = 07/29/97						
08908453		04/05/01	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 04/05/01 PALM DATE = 08/07/97						
08937967		06/16/99	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 06/16/99 PALM DATE = 09/25/97						
08964253		04/26/00	01/01/01	YES	NO	YES
*** FILING DATE ERROR - EXCEL DATE = 04/26/00 PALM DATE = 11/04/97						

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